

SW Vending Cloud Privacy Policy

Effective Date: July 14, 2026

Company: shengwangtech

1.1 Overview

SW Vending Cloud (“we”, “our”, “us”) provides SaaS platforms, IoT device management, and AI-powered services for unattended retail. This Privacy Policy explains how we collect, use, process, and protect personal data globally.

1.2 Scope

This Privacy Policy applies to all users, including platform users, device operators, partners, and visitors to v.shengwangtech.com.

1.3 Information We Collect

We may collect the following categories of data:

- **Account Information:** name, email address, phone number
- **Device and Usage Data:** IP address, logs, device identifiers
- **Transaction Data:** purchase and payment-related information
- **AI and Camera Data:** images, video streams, and recognition results
- **Location Data:** when map or location services are enabled
- **Third-Party Data:** data received from partners or integrations

1.4 Legal Basis (GDPR)

We process personal data based on:

- Contract performance
- Legitimate interests
- User consent
- Legal obligations

1.5 How We Use Data

We use collected data to:

- Provide and operate services
- Manage IoT devices
- Process transactions
- Generate analytics and reports
- Improve AI models and system performance
- Ensure system security and fraud prevention

1.6 AI and Automated Processing

We use AI technologies for product recognition, analytics, automation, and operational optimization. These processes help improve efficiency and service quality.

1.7 Data Sharing

We do not sell personal data. We may share data with:

- Service providers (e.g., cloud infrastructure, analytics)
- Business partners and affiliates
- Regulatory authorities when required by law

All third parties are required to process data in accordance with applicable privacy laws.

1.8 International Data Transfers

Your data may be processed in multiple countries. We implement safeguards such as standard contractual clauses and other lawful transfer mechanisms.

1.9 Data Security

We implement appropriate technical and organizational measures, including:

- Encryption
- Access control
- Monitoring and logging
- Security audits

1.10 Data Retention

We retain personal data only for as long as necessary for:

- Service delivery
- Legal compliance
- Dispute resolution

1.11 Your Rights

Depending on your jurisdiction, you may have the right to:

- Access your data
- Correct inaccurate data
- Delete your data
- Restrict or object to processing

To exercise your rights, contact: info@syfoodstuffs.com

1.12 Location and Map Services

We may collect and process location data to support map-based features, analytics, and device management. Location data is only collected when enabled.

1.13 Camera and QR Code

Camera access is used only when actively enabled by the user for:

- AI-based product recognition
- QR code scanning

1.14 Video Player

We may collect playback and performance data to improve streaming quality and user experience.

1.15 Cookies

We use cookies and similar technologies for:

- Analytics
- Personalization
- Service improvement

Users can manage cookies through browser settings.

1.16 Third-Party Services

Third-party service providers may process data under their own privacy policies. We are not responsible for third-party privacy practices.

1.17 Updates

We may update this Privacy Policy from time to time. Continued use of the service constitutes acceptance of the updated policy.

1.18 Contact

Email: info@syfoodstuffs.com

Website: v.shengwangtech.com

19. Privacy Policy (Google Play Compliance)

This Privacy Policy is provided in accordance with Google Play User Data policies. It explains how the application collects, uses, processes, and shares user data, including personal and sensitive user data.

19.1 General Requirements

This Privacy Policy:

- Is hosted on a valid and publicly accessible URL
- Applies specifically to this application and its services
- Is written in clear and understandable language
- Accurately reflects actual data collection and processing practices

It explicitly describes:

- What data is collected
- How the data is used
- How and with whom data is shared
- How users can request access or deletion
- How user data is protected

Any inconsistency between this policy and actual app behavior may result in app suspension or removal from Google Play.

19.2 Sensitive Data and Permissions

If the application accesses sensitive user data or permissions, we:

- Provide a Privacy Policy link:
 - On the Google Play store listing
 - Within the application (e.g., settings or onboarding)
- Clearly disclose:
 - The specific data being accessed
 - The purpose of access
 - Whether data is shared and with whom

We ensure that data collection is limited to what is necessary for core functionality.

19.3 Apps Directed to Children

If this application is directed to children or includes children as users:

- A Privacy Policy is provided regardless of whether personal data is collected
- The policy complies with applicable regulations (such as COPPA, where applicable)
- The Privacy Policy is accessible:
 - On the store listing
 - Within the application

19.4 Accessibility and Transparency

- The Privacy Policy is easily accessible at all times
- It does not require login or additional steps to access
- In-app disclosures are consistent with this Privacy Policy